

JOB DESCRIPTION

TITLE: Slot Attendant

DEPARTMENT: Slots

SUPERVISOR: Slot Supervisor/Slot Manager

WAGE: DOQ

SHIFT: Days/Nights/Weekends/Holidays as needed

POSITION: Full-time

CLASSIFICATION: Gaming License Required, non-exempt

JOB SUMMARY: Under the direction of the Slot Supervisor and/or Slot Manager, the Slot Attendant is responsible for monitoring the casino floor and ensuring all slot machines are secured and in good working order. Responsible for providing efficient service to all slot customers while maintaining priority customer service. Applicants should be advised that the Tribe reserves the right to disqualify applicants whose prior activities pose a threat to the public interest. Friendly, professional attitude required at all times. Must be willing to work nights, weekends, and holidays. Neat, clean appearance is a must. Native American preference but all qualified applicants will be considered.

JOB QUALIFICATIONS:

- Knowledgeable of basic slot machine functions.
- Ability to read simple instructions.
- Ability to perform some troubleshooting.
- Ability to complete slot related paperwork with a minimum of errors.
- Knowledge of gaming laws and regulations.
- Good communication skills.
- Ability to deliver the highest level of guest friendly customer service.
- Cash handling experience.

DUTIES AND RESPONSIBILITIES:

- Must adhere to Legendary Waters Resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.
- Mechanically maintain all slot machines by replacing faulty parts and making adjustments.
- Record all machine maintenance and repair.
- Preventive maintenance to all machines.
- Responsible for the security and integrity of all machines and game play.
- Assist customers with machine information and change needs.
- Verify and pay on jackpots and hand pays.
- Responsible for guest service with energy and professionalism.
- Responsible for machine ticket fills.
- Responsible for maintaining the confidentiality of the department & casino operations.
- Stand and walk for long periods of time.
- Lifting more than 25 lbs.
- Performs other duties as required.

Not a smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Applications are available at the Cashier's window, the Personnel office of the casino, and on the website www.legendarywaters.com

Posted: 7/26/17
Deadline: Until filled

For further information contact:

LW Human Resources Department: 37600 Onigamiing Drive, Red Cliff WI

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